

BTEC Introductory Diploma in Travel and Tourism (Level 1)

This course will provide you with an insight into working in the Travel and Tourism industry.

Course summary: This course will provide you with an insight into working in the Travel and Tourism industry. You will have the opportunity to experience the training facilities used by the Travel & Tourism trade, including a full-size mock aircraft.

Course category: 14 - 16 Programme

Course content:

Site: Pelham Tower

Content: This course will provide you with an insight into the exciting world of working within the Travel and Tourism industry. You will experience first-hand the training facilities used by the Travel and Tourism trade including a full-size mock aircraft, to allow you to demonstrate your customer service skills.

You will explore topics such as:

- Starting Work in Hospitality, Travel and Tourism
- Introducing customer service
- Personal Effectiveness
- Using displays in Travel and Tourism
- In-flight cabin service
- Working as a team or crew

Qualification: BTEC Introductory Diploma in Hospitality, Travel, Tourism and Airline Cabin Crew

Could lead to: BTEC Cabin Crew and Airline Personnel (Level 2); International Travel Diploma (Level 2); Overseas Resort Operations (Level 2); Airline Operations and Ground Personnel (Level 2)

Entry Requirements: Interview plus initial assessment at Entry Level 2 or 3

To apply: Complete the application form as fully as you can and hand it to the college co-ordinator at your school. They will tell you what the next step is. Please note: Applying for this course does not guarantee you a place on it.

Disclaimer:

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Although the information given is believed to be correct at the time of publication, it does not form any part of a contract between City College Brighton and Hove and the student. Courses may be subject to change.

Timetables are subject to change and you should check with your tutor prior to enrolment for the details of your timetable.

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